



Return/Exchange Form

(888)Sly-FoxMx (759-3696)

Support@SlyFoxMX.com

Sly "out foxes" the competition with discount motocross gear

Sly Fox  **says.... 100% Customer Satisfaction!**

We hope you are completely satisfied with your order. We understand that sometimes it is difficult to purchase something without first seeing and trying it on. Therefore, you may return any item, except Clearance items, within 30 days of receipt for an exchange or refund*.

Instructions Please Read!

If for any reason you are not happy with your order, you can return it within 30 days of receipt for a full refund* on the product total. Please read exceptions below.

1. Warranties: We will assist with warrant claims; however, all warranty issues are the ultimate responsibility of the manufacturer. We cannot be responsible for manufacturer policy and/or processing. Please call us with warranty issues: (888)759-3696 or (317)890-9000
2. *Items returned for refund or exchanges must be unused, unwashed, and in original packaging suitable for resell. Do not ship item back in its product packaging. Please use the original outer shipping box or similar box or suitable envelope to mail item back.
3. *Items may be subject to a re-stocking fee up to 20% if the product or packaging is unsuitable for resell, your item shipped for free, item was special ordered or item(s) are returned after 30 days.
4. Refunds will be issued in the original form of payment minus our shipping/handling costs.
5. Exchanges: Customer is responsible for shipping item(s) to us. We will pay return shipping for the exchanged item to lower U.S.A. customers for the first exchange request. Customers in HI, AK, PR and International customers, as long as we did not make a shipping error, are responsible for return shipping charges. We will email a PayPal invoice (payable by credit card) for the shipping charges. You are responsible to check your email messages for the invoice from us. You may also call us to make payment if needed.
6. Always insure the item for the full retail value.
7. Always obtain a tracking number for your sent items. UPS or FedEx ground is recommended.
8. Items sent to us via COD can not be accepted and will be returned. You must call us if we sent the wrong item.
9. Clearance items (either at time of purchase or thereafter) and electrical items are **non-refundable/exchangeable**.

10. Please return items to:

SlyFoxMx.Com, Inc.
Returns Dept
8250 E. Washington St.
Indianapolis, IN 46219

Return Codes

- | | |
|----------------------------|------------------------------|
| A. Too small | E. Not as described/pictured |
| B. Too Big | F. Changed mind |
| C. Wrong item ordered | G. Wrong item shipped |
| D. Quality not as expected | |

Return Code	Exchange / Refund	Item(s) returning	<u>Exchange for the Following</u> Indicate Color and Size of Item You Want
	E R		
	E R		
	E R		
	E R		
	E R		

RMA # or Order ID Number or enclose original receipt : _____

—Shipping Address—

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

DAY TIME Telephone Number: (_____) _____ Email: _____

Special Instructions: _____
